

Attorney Docket No. 9392-2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Dennis M. DiVenuta et al.

Application No.:10/672,556

Filed: September 25, 2003

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING TARGETED MESSAGES FOR PHARMACY INTERACTIVE VOICE RESPONSE (IVR) SYSTEMS

Confirmation No. 8847

Group Art Unit: 2614

Examiner: Gerald Gauthier

Date : January 29, 2009

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO
OFFICE ACTION DATED NOVEMBER 05, 2008**

Sir:

Responsive to the Office Action dated November 5, 2008, please amend the above-identified application as shown.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

Amendments to the claims are reflected in the **Listing of the Claims** beginning on **page 2** below.

Remarks begin on **page 13** below.